At FilterCare, we are committed to providing a high quality service to our clients. We prioritise quality in everything we do, aiming to exceed industry standards and customer expectations.

FilterCare aims to provide its clients with the highest quality filtration systems available. To ensure our clients receive exceptional service and support, FilterCare has established the following quality objectives:

* Consistently and efficiently delivering services to our customers that comply with their specifications and relevant standards,
* Giving our clients the utmost confidence in our products/services and our ability to meet their needs and expectations,
* Providing our workers with adequate resources, information, and training to competently perform tasks to the required standard of quality, and
* Ensuring compliance with all relevant legislative, regulatory, and other requirements placed upon FilterCare.

FilterCare is committed to achieving the above objectives and continually improving our performance to maintain our position as a leading provider of industrial filtration products and services.

This policy has been implemented and communicated throughout FilterCare and is made available to workers and other interested parties.

The relevance and appropriateness of this policy is assessed during Internal Audits.

Authorised by

Michael Clayton

Director

FilterCare